

FAIRFAX PLANT HIRE

Puncture Reporting Guide

Fairfax provide a chargeable puncture / tyre repair service to help keep your site moving.

Please note **Punctures and flat tyres are the responsibility of the hirer under CPA Terms & Conditions.**

However, we understand how tyre issues can delay operations on site, so we offer a **chargeable onsite puncture / tyre repair service.**

Due to site conditions, tyres can deflate unexpectedly, and providing the correct information helps us minimise downtime.

Machine & Tyre Position

- Specify which tyre is affected (e.g., front left, rear right, nearside/offside).

Tyre Size

- Include the full tyre specification printed on the tyre wall. (E.g. 400/80-24)

Site Contact Information

- Name, phone number, and exact site location/entrance instructions.

Photos (Highly Recommended) send to
Damageandloss@fairfaxhire.co.uk

- Clear images of the damaged tyre.
- Photo of the full machine.
- Close up showing the puncture or damage area.

Providing this information helps our team arrive prepared, reduces downtime and ensures the repair is completed safely and efficiently.